



**CUTTER'S EDGE**  
Professional Services

**davis the plumber**

### **Cutter's Edge LLC**

DBA Cutter's Edge Pro Services/Davis the Plumber

### **Warranty Disclaimer and Terms and Conditions Policy**

1. APPLICATION OF WARRANTY AND DISCLAIMER Cutter's Edge LLC-Pro Services-Davis the Plumber understands that discrepancies may occur within contracts and warranties, and we make every effort to control our implementation and execution of contracts and warranties set forth. Customer understands and agrees that the information clearly and explicitly stated within the contract and warranty information is non-negotiable and both parties understand and agree to the warranty and contract set forth. Cutter's Edge will not withhold any reasonable request in good faith to remedy a problem or concern that exists within a contract performed, but all parties understand that the contract and warranty information set forth supersedes any previous agreements discussed outside of contract.

### **Warranty Information**

2. **PLEASE READ CAREFULLY.** All work covered under warranty is guaranteed for a period of 12 months from date of installation unless otherwise noted and is subject to the manufacturer's warranty. Warranty does not cover vandalism, Acts of God (flood, wind, snow, freezing) outside of Cutter's Edge LLC-Pro Services-Davis the Plumber's control, damage caused by overheating, and/or modifications or repairs to specific work site property or surrounding site property done by anyone other than a Cutter's Edge LLC-Pro Services-Davis the Plumber employee. Warranty does not cover any existing parts adjacent to or connected to newly installed parts or equipment. Warranty does not cover existing equipment or other components of existing systems, and only covers newly installed parts.
3. **CUSTOMER RETAINS FULL RESPONSIBILITY FOR VERIFYING CONDITIONS OF WORK AREA AND ADJACENT AREAS POST COMPLETION.**
4. **LIMITED WARRANTY** Builder/Homeowner must contact Cutter's Edge LLC-Pro Services-Davis the Plumber, via email or phone for warranty issues within the warranty period stated for each product or service. **NOT ALL WORK IS COVERED UNDER WARRANTY. If newly installed parts or equipment are not working properly, please CALL OR EMAIL IMMEDIATELY upon discovery of problem(s). Cutter's Edge LLC-Pro Services-Davis the Plumber is not obligated to cover or warranty any claims made outside of the 12 month warranty period. If problem existed previously but was not reported to a Cutter's Edge LLC-Pro Services-Davis the Plumber authorized representative within the 12 month warranty period, warranty claims may be declined. PLEASE CONTACT US IMMEDIATELY.**

### **WARRANTY CLAIMS**

**CALL: 505-881-7811**

**EMAIL: oreanna.rock@cuttersedgenm.com**

